Linda L Woods 16932 St Rt 207 Grgillite, Ky. 41121 (606) 473-2368

RECEIVED

APR 2 4 2009

PUBLIC SERVICE
COMMISSION

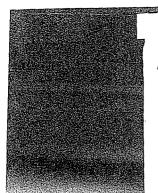
April 22, 2009

Public Service Commoision 211 Sower Blvd. P.O.B 615 Frankfort, Ky. 40602-0615

#### To Whom it may concern:

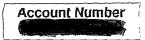
I filed a complaint on AEP and would like to submit other papers from AEP that I personally do not understand nor do I see how they can do this to any customer.

Linda L. Woods



CEDIVOS PAR.

LINDA L WOODS 16932 STATE ROUTE 207 ARGILLITE, KY 41121-8783



Page 2 of 3

3033-1

Month Usage Month Usage Month Usage Month Usage Month Usage Month Usage 2,154 Oct 08 Dec 08 1,605 Feb 09 Jun 08 Apr 08 Aug 08 1,702 Jan 09 2,606 Mar 09 Nov 08 May 08 80 Iul. Sep 08 Average Monthly Usage: 2016 KWH Total Usage (Past 12 Months): 8067 KWH

**KPCo MESSAGES** 

\*\*No Checks? No Stamps? No Time? Sign up to have your payment automatically withdrawn each month from your bank account. To enroll, visit our website at www.KentuckyPower.com or contac us by phone at 1-800-572-1113.\*\*

\*More Customer Service for You\* Go to www.AepCustomer.com enter your zip code, log in or register your account, select "Update Your Account Info"; change your mailing address, phone number and more. Check us out on the web]

Visit us at www.KentuckyPower.com.

Steven L. Beshear Governor

Leonard K. Peters Secretary **Energy and Environment Cabinet** 

Commonwealth of Kentucky **Public Service Commission** 

211 Sower Blvd. P.O. Box 615 Frankfort, Kentucky 40602-0615 Telephone: (502) 564-3940 Fax: (502) 564-3460 psc.ky.gov

April 21, 2009

Linda L. Woods 16932 State Route 207 Argillite, KY 41121

RE: Case No. 2009-00165 American Electric Power (Complaints - Service)

This letter is to acknowledge receipt of initial application in the above case. The a was date-stamped received April 20, 2009 and has been assigned Case No. 2009-00 all future correspondence or filings in connection with this case, please reference the case number.

If you need further assistance, please contact my staff at (502) 564-3940.

Sincerely.

Jan

David L.

Vic

Co



A unit of American Electric Power

Send Inquiries To: PO BOX 24401 CANTON, OH 44701-4401 D-K-533582514 135-1 Total Amount Due . . . . . . \$ 136.93 On or Before 04/28/09

9936

Amount Enclosed

ed \$

031000135 01 AT 0.346

Make Check Payable and Send To:
KENTUCKY POWER COMPANY
PO BOX 24410
CANTON OH 44701-4410

000013693000023629010000000000357403169013041304009900007

035-740-316-9-0 CY(

Please tear on dotted line and return top portion with your payment

SERVICE AT:

LINDA L WOODS 16932 STATE ROUTE 207 ARGILLITE, KY 41121-8783

Disconnect After Date 04/28/09

Questions ? Call: 1-888-932-4237

Account Number

Pay by Phone 1-800-611-0964 Tariff 015 RESIDENTIAL

## DISCONNECT NOTICE

Your electric service account is currently past due. We have scheduled your electric service for disconnection after 04/28/09.

### PAST DUE AMOUNT \$ 136.93

In order to avoid disconnection, KENTUCKY POWER COMPANY requests that you pay at least \$136.93. In the event that service is disconnected, a reconnection charge will be required and a deposit may also be required.

You may mail your payment to us in the enclosed return envelope or select one of several other payment options which KPCo offers. To obtain more information about payment options, please contact one of our representatives at (800)572-1113 hearing impaired: (888)572-4833 or visit us at www.aepcustomer.com.

If payment has been made, please accept our thanks and disregard this notice.

See back of this notice for important customer rights and other information.

Receipt of a new bill will not change the requirements stated on this notice.

Mailing Date: 04/14/09

Community Action Agency 504 Main St. Greenup, KY 41144 Telephone: (606) 473-9873



Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401

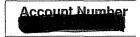
3033-1 SERVICE AT:

> LINDA L WOODS 16932 STATE ROUTE 207 ARGILLITE, KY 41121-8783

Questions About Bill or Service, Call:

1-800-572-1113

Pay by Phone 1-800-611-0964



Bill Date 04/09/09

Page 3 of 3

# DEPOSIT RECEIPT

The amount indicated below is a deposit to secure payment of bills for electric service. The deposit is refundable based on the "Deposit Policy" section of this receipt. While the deposit is being held, the electric service bills are to be paid regularly as rendered in accordance with Tariffs, Terms and Conditions of Service. This receipt is not transferable.

Customer Name Customer Address Account Number

Deposit Number

Deposit Number Deposit Date Deposit Amount Cashier Number Linda L Woods 16932 State Route 207

Area Office 01012

04/08/09 \$ 22.00 895

THIS VOIDS AND REPLACES ANY TEMPORARY RECEIPT THAT MAY HAVE BEEN PREVIOUSLY ISSUED.

#### DEPOSIT POLICY

This deposit amount will be refunded at the time your electric service is discontinued or you can contact this office and request a review for refund or recalculation of your deposit after we have held it for at least 18 months.

Interest at 6% per annum will be paid on any deposit from date paid. The amount of interest will included in the total amount refunded to you or applied to your final bill when service is discontinued.

If you have any questions, at any time, about our deposit policy, please contact us.

PLEASE RETAIN THIS DEPOSIT RECEIPT FOR YOUR RECORDS





A unit of American Electric Power

Send Inquiries To: PO BOX 24401 CANTON, OH 44701-4401 R-K-533582514 3033-1 Total Amount Due . . . . . . . \$ 236.29 Current Charges Due Apr 28

7636

Amount Enclosed \$

\$

\$136.93

Make Check Payable and Send To: KENTUCKY POWER COMPANY PO BOX 24410 CANTON OH 44701-4410

030003033 01 AT 0.346

0000236290000236290100000000000357403169009042804009900008



CYC 9

Please tear on dotted line and return top portion with your payment

**SERVICE AT:** 

LINDA L WOODS 16932 STATE ROUTE 207 ARGILLITE, KY 41121-8783 Questions About Bill or Service, Call: 1-800-572-1113 Pay by Phone: 1-800-611-0964

Account Number

Bill Date 04/09/09 Page 1 of 3

PREVIOUS CHARGES:	Account Balance		Amount Due	
Amount Due After Payment Agreement Deposit Amount Due Payment 04/09/09 - Thank You On Premise Collection Charge Reconnection Charge Previous Balance	\$	399.07 222.00 505.71 CR 8.63 12.94 136.93	<b>\$</b> .	136.93
CURRENT KPCo CHARGES (1-800-572-1113):				
04/08/09 Tariff 015 - RESIDENTIAL SERVICE Rate Billing Fuel Adj @ 0.0103671 Per KWH DSM Adj @ 0.0006440 Per KWH Residential HEAP @ \$0.10 Net Merger Cr @ 0.0007300- Per KWH Capacity Charge @ 0.0008240 Per KWH Environmental Adj 1.6248000% Current Electric Due	\$ \$	64.91 9.46 .59 .10 .67 CR .75 1.22 76.36	69	76.36
Initial Installment Of A	Ψ	70.00	Ψ	70.50

Total Amount Due . . . . . . . . . . . . . . . \$ 236.29
Due Date Apr 28

Multiplier

1.0000

1.0000

1.0000

23.00

\$2.63 is your average daily cost for current electric service



Metered Usage

0 KWH

912 KWH

0 KWH

23.00

	Service Period		
Meter Number	From_	To	
	03/10/09 04/06/09 04/08/09	04/06/09 04/08/09 04/08/09	

Required \$68 Deposit

	04/08/09	04/08/09
CD - Read Code:	F = Actu R = Rf Re	

29 Billing Days

Pres CD

41120 F

41120 R

41120 F

Meter Reading

Prev CD

40208 R

41120 F

41120 R

Next Scheduled Read Date 05/11/

**USAGE:**